

Email to PSRS/PEERS membership – 10/15/2021

Subject: PSRS/PEERS Addresses Data Security Incident; Offers Free ID Theft Resources

The Public School and Education Employee Retirement Systems of Missouri (PSRS/PEERS) experienced a data security incident on September 11, 2021.

The incident occurred as a result of a PSRS/PEERS employee's email account being accessed by an unauthorized individual. The impacted email account was quickly disabled. The unauthorized individual did not gain access to PSRS/PEERS' internal operating system.

Since the incident occurred, our focus has been on identifying affected individuals, properly notifying those individuals, and reviewing security protocols to prevent incidents of this type in the future.

"The security of our members' information is the highest priority for us," said PSRS/PEERS Executive Director Dearld Snider. "We deeply regret this incident and any inconvenience it may cause our members."

Letters were mailed on Thursday, October 14 to individuals who may have been affected. Included in the letter are details and activation codes for complimentary 24-month membership of Experian's® IdentityWorksSM. We encourage anyone who receives a letter to take advantage of this free service.

Individuals that receive their letters and have questions about the incident or about signing up for the 24-month fraud protection services should first contact the Experian Call Center dedicated to the PSRS/PEERS incident at **(855) 723-0365**. To sign up for the 24-month fraud protection services individuals will have to have their activation code.

PSRS/PEERS also has a dedicated telephone number with individuals trained to address questions about the incident. The phone number is **(888) 391-6964**.